



Cs-408 Important Macq's For Final Term
Solve By Vu_Toper RM
What's app 03224021365
Paid Tasks = LMS Handling + Online Classes + Project

Web designers use the term _____ to describes the set of navigation elements that appear on every page of a site.

Address Navigation

Penitent navigation or global navigation
Both above

None

In usability test, which is a technique from given below opttions, in which you have two participants work together to perform the tasks.

Active Intervention

Co-Discovery
Trunk test

_____ has a goal of assessing whether the product works according to its specifications.

Trunk Test

Quality assurance
Both above

None of the above

_____ is a usability test in which a member of the test team sits in the room with the participant and actively probes the participant's understanding of whatever is being tested.

Co discovery

Active intervention
Trunk test

None of given

_____ is an early release of a product to a few users.

Surveys

Beta Test
Focus

None of the above

Exploring how children talk together in order to see if an innovative new groupware product would help them to be more engaged would probably be better informed by a _____.

Usability testing

Field study
Predictive evaluation

DECIDE framework

In DECIDE frame work _____comes just after choosing the evaluation paradigm and techniques.

Deciding about ethical issues
Exploring the questions

Identifying the practical issues

None of the given

_____ is particularly useful early in design. It is excellent techniques to use with the prototype, because it provides a wealth of diagnostic information.

Co-discovery

Action Intervention
Splendid research

None of the given

Visually impaired persons can interact with outside world using their

Select correct option:

sense of sight

sense of hearing
both sense of touch and sense of hearing

sense of touch

HCI deals with

Select correct option:

Design of interactive system only

Evaluation of interactive system only

Implementation of interactive system only

All of the given choices

Which of the following is not one of the primary colors?

Select correct option:

Red

Yellow

Blue

Green

A small picture that is used to represent a closed window is said to be a/an

Menu

Toolbar

status bar

icon

choice of operations or services that can be performed by the system

Menu

Pointer

There can only be one _____ persona per interface for a product

Primary

Secondary

Supplemental

Customer

_____ represent the user's expectations of the tangible outcomes of using a specific product.

Non-user goals

End goals

Experience goals

Life goals

Certain factors that help us to interact with graphical based systems is_____

Indirect manipulation

Direct manipulation

Both

None of the given

Which of the following is used to toggle between two states?

check boxes

radio buttons

toolbars

menus

Scenario content and context are derived from information gathered during the _____ phase and analyzed during the _____ phase (respectively)

Modeling, Implementation

Research, Implementation

Research, Modeling

Research, modeling

Requirements specification involves A. Capturing the functional requirements of the system architecture B. Eliciting information about the work domain from the customer C. Capturing the non-functional requirements of the system architecture D. Translating the natural language of the work domain into an executable form

Only A
Only B

A and D

b and c

_____personas address the needs of customers, not end users.

Served

Negative

Customer
Supplemental

During the _____ phase, usage and workflow patterns discovered through analysis of the field research and interviews are synthesized into domain and user models

Select correct option:

Refinement

Framework definition

Modeling

_____ aspect gives us hints and tips about using and creating user interface idioms, like dialog boxes and pushbuttons. A. Efficient. B. Strategic. C. Tactical. D. Reliable.

Only A

Only C
A and C

B and D

Social science and usability texts are full of methods and techniques for conducting _____ research.

Quantitative

Qualitative
SME

None of these

Building things from user's perspective is called _____

Functionality

Usability
Portability

None of the given

Subject matter experts (SME) are

beginners

intermediate users

expert users
the beginners in two or more related fields

Which of the following is a flaw in waterfall model?

requirements change over time
Maintenance can not be possible at the end

testing should be done before requirements gathering

All of the given

Choice of operations and services are offered on the screen through_____

Pointers

Toolbars

Menus
None of the given

What do you procrastinate on? is type of _____.

Priorities

Avoidance
Exceptions

Preference

If the Windows are laid out next or adjoined to each other are called_____

Overlaped

Neutral

Tiled
None of the Given

Which of the following best describes a stakeholder? A. A person who uses an interactive computer system B. A person who has invested time or money in developing an interactive computer system. C. A person who receives output from or provides input to an interactive

computer system. D. A person who is affected by the success or failure of an interactive computer system

A and B
C and D

Only B

Only D

The user's expectations of the tangible outcomes of using aspecific product are represented by:

end goals
technical goals

experience goals

life goals

Scenario content and context are derived from information gathered during the _____ phase and analyzed during the _____ phase (respectively)

Modeling, Implementation

Modeling, Research

Research, Implementation

Research, Modeling
Research, Modeling
During _____ phase, usage and workflow patterns discovered through _____.

Modeling, analysis
Analysis, modeling

Testing, modeling

Testing, Analysis

During the _____ phase, usage and workflow patterns discovered through analysis of the field research and interviews are synthesized into domain and user models

Refinement

Framework definition

Modeling
Research

_____ represent the user's expectations of the tangible outcomes of using a specific product.

Non-user goals

End goals
Experience goals

Life goals

What do you enjoy most about your job (or lifestyle) is an example of _____.

Avoidance

Motivation

Exceptions

Attitude-oriented questions

Usability testing works for _____.

Select correct option:

Software products

Hardware products

All products

None of the given

_____ is particularly useful early in design. It is excellent technique to use with the prototype, because it provides a wealth of diagnostic information.

Select correct option:

Co-discovery

Active intervention

Splendid research

None of the given

Web designers use the term _____to describes the set of navigation elements that appear on every page of a site.

Select correct option:

Address Navigation

Penitent navigation or global navigation

Both above

None

Question # 4 of 7 (Start time: 11:59:45 AM) Total Marks: 1

_____is an early release of a product to a few users.

Select correct option:

Surveys

Beta test

Focus

None of the above

Question # 5 of 7 (Start time: 12:00:34 PM) Total Marks: 1

Exploring how children talk together in order to see if an innovative new groupware product would help them to be more engaged would probably be better informed by a _____.

Select correct option:

Usability testing
Field study

Predictive evaluation

DECIDE framework

Question # 7 of 7 (Start time: 12:02:56 PM) Total Marks: 1

_____ is a usability test in which a member of the test team sits in the room with the participant and actively probes the participant's understanding of whatever is being tested.

Select correct option:

Co discovery
Active intervention

Trunk test

None of the given

1. The _____ is like a building name for a web site.
Site ID or Logo (page-287)
Subsections
Windows
None

2. "What site is this", Statement represents _____
Folder
Site ID (page-296)
Scroll bar
None of the given

3. Informational sites with daily-updated information will naturally attract _____ users more than a monthly-updated site.
Repeat (page-229)
Infrequent
Nonuser

None of the given

4. Programs that are best used full-screen, monopolizing the user's attention for long periods of time, are _____ posture application.
Transient
Sovereign (page-220)
Auxiliary
None of the given

5. This is not a characteristic of usability test
The primary goal is to improve usability
The participants do not represent real users. (page-270)
Observe and record what participants do and say
None of the given

6. _____ applications are great platforms for creating an environment rich in visual feedback for the user.
Sovereign (page-222)
Transient
Auxiliary
Daemonic

7. _____ has a goal of assessing whether the product works according to its specifications.
Trunk Test
Quality assurance (page-270)
Both above
None of the above

8. _____ is a usability test in which a member of the test team sits in the room with the participant and actively probes the participant's understanding of whatever is being tested.
Co discovery
Active intervention (page-276)
Trunk test
None of the given

Locked="false" Priority="9" SemiHidden="false"

1 What will be the gulf of execution if the user is able to formulate and perform the actions easily;
Smaller
Greater

Balanced

None of the Given

2 Certain factors that help us to interact with graphical based systems is_____
Indirect manipulation

Direct manipulation
Both

None of the given

3 Which interface system is based on the question/answer dialogue?
Command Line Interfaces

Query interfaces
Menus

Natural Language Interfaces

4 Currently many common environments for interactive computing are examples of the _____ interface style, often simply called windowing systems.
Three-dimensional

WIMP
Point and click

None of these

5 Taking some real world concept to perform different tasks that represent some idea, inside the computer is type of_____
Direct Manipulation
Desktop metaphors

Central processing unit

None of the given

6 Example of form fill interface is_____
A dialog box

Pop up menus

Data entry form on some university web
All of the given

7 Building things from user's perspective is called _____
Functionality

Usability
Portability

None of the given

8 A small picture that is used to represent a closed window is said to be a/an
Menu

Toolbar

status bar

icon

9 Form-filling interfaces are used for
data entry
data integration

data manipulation

data definition

10 User and system has its own unique language, the language used by the user is called_____
Task
Core

Both

None of the give options

11 This is not a characteristic of usability test

The primary goal is to improve usability

The participants do not represent real users

Observe and record what participants do and say

12 _____is an early release of a product to a few users.
Surveys
Beta test

Focus

13 _____ has a goal of assessing whether the product works according to its specifications.
Trunk Test

Quality assurance

14 _____ is a usability test in which a member of the test team sits in the room with the participant and actively probes the participant's understanding of whatever is being tested.
Co discovery

Active intervention
Trunk test

15 In usability test, which is a technique from given below opttions, in which you have two participants work together to perform the tasks.
Active Intervention

Co-Discovery
Trunk test

16 _____ is needed to check that users can use the product and like it.
Coding

Evaluation
Guideline

17 What site is this", Statement represents_____.
Folder

Site ID
Scroll bar

18 Exploring how children talk together in order to see if an innovative new groupware product would help them to be more engaged would probably be better informed by a _____.
Usability testing

Field study
Predictive evaluation

DECIDE framework

19 The _____ phase sets the stage for the core of the design effort
Requirement definition
Modeling

Implementation

None of the given

20 Evaluations done during design to check that product continues to meet uses' needs are known as _____ evaluation.
Formative
Summative

Relative

None of the given

21 _____ frequent your primary personas access the site,_____ transient a stance the site needs to take (respectively).
More, Less

Less, More
Less, Less

None the given

22 In DECIDE frame work _____comes just after choosing the evaluation paradigm and techniques.
Deciding about ethical issues
Exploring the questions

Identifying the practical issues

None of the given

23 _____capture the non-verbal dialogue between artifact and user over time.
Persona

Scenario
Dialogue

Design Model

24 _____ patterns can be applied at the conceptual level.
Postural
Structural

Behavioral

Mnemonic

25 Which of the following I least likely to be revealed by a paper prototype?

Your user don't know the term algorithm
Toolbar button are too small to press

The help menu isn't in the right place.

None of the given

26 Information sites with daily-updated information will naturally attract _____ users more than a monthly-updated site.
Repeat
Infrequent

Nonuser

None of the given

27 There can only be one _____ persona per interface for a product
Primary
Secondary

Supplemental

Customer

28 Overviews serve a similar purpose to _____ in an interface.
Navigation

Excise

Signposts
None of the given

29 We are deficient in our development _____, not in our development _____ (respectively).
Select correct option:

Process, Tools
Tools, Process

Tools, Methodology

None of these

30 Which of the following is not true regarding "cones"?
Select correct option:

A type of receptor in eye more sensitive to light
Different types of cones are sensitive to different wavelengths of light

Eye has approximately 6 million cones

31 Which of the following does not count as one of the advantages of computers?
Select correct option:

Computers are enabling new discoveries

Leading to efficiencies

Making our life convenient

Depending so much on computers may give fatal results

32 The gulf of execution refers to _____ .
Select correct option:

The user's difficulty in understanding the feedback from the system

The system's difficulty in presenting information in the output language

The system's difficulty in converting an input expression into the correct system state transition
The user's difficulty in formulating and articulating an intention to the system

33 Learnability, flexibility and robustness are three main usability principles that can be considered as general headings for standards and guidelines generation. Which of the following are also high level usability categories that can guide standards and guidelines generation? (i) Effectiveness (ii) Efficiency (iii) Fault tolerance (iv) Satisfaction
Select correct option:

(i) & (ii)
(i), (ii) & (iv)

(ii) & (iii)

(ii) & (iv)

34 Formal methods are used to represent
Architectural aspects of software systems only

Procedural aspects of software systems only

Both architectural and procedural aspects of software systems
None of the given

35 The colors, which are directly opposite to each other are said to be
complementary colors
analogous colors

primary colors

secondary colors

36 Which of the following is true about Short-Term memory?
Short-term memory has a limited capacity.
Short-term memory has an unlimited capacity.

Short-term memory has no capacity.

Short-term memory has large but limited capacity.

37 Which of the following device can not be useful for a visually impaired person?
a typical keyboard

a typical monitor
a typical speaker

a typical processor

38 Which of the following is not one of the goals of HCI?
To produce usable systems

To produce safe systems

To produce non-functional systems
To improve effectiveness of the systems

39 Human beings interact with outside world, using their
input channels

output channels

sense of sight

All of the given

40 Which of the following is/are the main component(s) of color?
Select correct option:

Hue

Intensity

Saturation

All of the given

41 Which of the following is not one of the primary colors?
Select correct option:

Red

Green

Yellow

Green

42 Which of the following is concerned primarily with understanding human behavior and the mental processes that underlie it?
Select correct option:

Psychology
Sociology

Statistics

Computer Science

43 Which are the most significant senses for the average person when it comes to interacting with a computer?
Select correct option:

Sight and hearing

Hearing, touch and smell

Hearing and touch

Sight, hearing and touch

44 According to Juran, the fitness for purpose or use, is said to be
usability

efficency
reliability

quality

45 Which of the given statements correctly defines efficiency in terms of one of the usability goals?
Select correct option:

It is a very general goal and refers to how good a system at doing what it is suppose to do.

It refers to the way a system supports users in carrying out their tasks.

It involves protecting the users from dangerous conditions

It involves protecting the users from undesired situations

46 Over a short period of time, we find it easier to remember the string of numbers "404 894 6743" because _____ .

Numbers are easier to remember than arbitrary characters.

The grouping of the numbers is significant

Ten numbers is not that many to have to remember from working memory.

None of these

47 The colors, which are directly opposite to each other are said to be

Select correct option:

complementary colors

analogous colors

primary colors

secondary colors

48 We are deficient in our development _____, not in our development _____ (respectively).

Select correct option:

Process, Tools

Tools, Process

Tools, Methodology

None of these

49 Which of the following does not count as one of the advantages of computers?

Select correct option:

Computers are enabling new discoveries

Leading to efficiencies

Making our life convenient

Depending so much on computers may give fatal results

50 The gulf of execution refers to _____ .

Select correct option:

The user's difficulty in understanding the feedback from the system

The system's difficulty in presenting information in the output language

The system's difficulty in converting an input expression into the correct system state transition

The user's difficulty in formulating and articulating an intention to the system

51 Which of the following is considered as the most complex species?

Select correct option:

Humans

Computers

Animals

Birds

52 Which of the following is the statement given by "Novatech" as a result of a survey on the embarrassing experiences of computers?
Select correct option:

One in every four computers has been physically attacked by its owner

Every computer can be saved from any type of physical attacks

Every computer is attacked physically one in its life time

One in every four computers has been physically attacked by some outside source

53 According to Juran, the fitness for purpose or use, is said to be
Select correct option:

usability

efficency
reliability

quality

54 Which of the given statements correctly defines efficiency in terms of one of the usability goals?
Select correct option:

It is a very general goal and refers to how good a system at doing what it is suppose to do.
It refers to the way a system supports users in carrying out their tasks.

It involves protecting the users from dangerous conditions

It involves protecting the users from undesired situations

55 Which of the following does not count as one of the advantages of computers?
Select correct option:

Computers are enabling new discoveries

Leading to efficiencies

Making our life convenient

Depending so much on computers may give fatal results

56 Which of the following is/are goal(s) of usability?
Select correct option:

Effectiveness

Efficiency
Safety

All of the given

57 Which of the following is/are the main component(s) of color?
Select correct option:

Hue

Intensity

Saturation

All of the given
58 Which of the following is true about Short-Term memory?
Select correct option:

Short-term memory has a limited capacity.
Short-term memory has an unlimited capacity.

Short-term memory has no capacity.

Short-term memory has large but limited capacity.

59 Human beings interact with outside world, using their
Select correct option:

input channels

output channels

sense of sight

All of the given

60 GOMS stands for
Select correct option:

goals,operations, methods and selection rules
goals,objects, models and selection rules

goals,operations, methods and state role

goals,orientation, models and state role

61 When you engaged in a conversation you are more attentive what the other person is saying. It is called?
Focused Attention

Voluntary Attention
Involuntary attention

Divided Attention

62 Drive a vehicle while holding a conversation with a passenger is the example of _____ .
Focused Attention

Voluntary Attention

Involuntary attention

Divided Attention

63 Ali requires access via a navigational portal relatively infrequently that provides clear, simple navigational control. Which of the following posture is appropriate in this case?
Auxiliary

Transient
Information

Sovereign

64 The Usability Engineering lifecycle was proposed by _____.
Deborah Mayhew
Websterfg

Barry Boehm

Hartson

65 XYZ Ltd is well reputed software house;vustudents.ning they make a significant investment in building ---------- that encourages greater customer loyalty.
Visual Symbols

Grouping

Brand Equity
Harmony

66 Ali wants to develop an application that incorporates print, audio video media and software applications on a single place. Which of the following will help in this regard?
MS World
Worldwide Web

Television Newspaper

67 Ali is looking at how interface designers went about their work. He identified two different modes of activity: one is _____ and other is _____ .
Analytic mode, synthetic mode
Evaluation mode, testing mode

Analyze mode, feedback mode

Implementation mode, task mode

68 Scenario content and context are derived from information gathered during the _____ phase and analyzed during the _____ phase (respectively)
Modeling, Implementation

Modeling, Research

Research, Implementation

Research, Modeling

69_____ refers to the way a system supports users in carrying out their tasks.
Efficiency
Effectiveness

Utility

70_____ are GUIs that consists of electronic counterparts to physical objects in the real world to match the knowledge requirements of users.
User Interaction Models

Conceptual Models

Interface Metaphors

71 _____language tends to be grammatical while _____ language is often Ungrammatical.
Written, spoken
Spoken, written

None of the given choices

72 Aspect gives us hints and tips about using and creating user interface idioms.
Strategic

Tactical
None of the given choices

-

Which of the following is not a secondary color?

- Green
- Orange
- Purple
- **Blue**

CS408 Quiz no. 1
Question # 2 of 10:
Which of the following device can not be useful for a visually impaired person?
- a typical keyboard
- **a typical monitor**
- a typical speaker
- a typical processor

CS408 Quiz no. 1
Question # 3 of 10:
The resource expended in relation to the accuracy and completeness with which users achieve goals.
- **Efficiency**
- Effectiveness
- Satisfaction
- Adaptability

CS408 Quiz no. 1
Question # 4 of 10:
Which one is not an input Controls?
- checkboxes
- **tags**
- buttons
- text fields

CS408 Quiz no. 1
Question # 5 of 10:
Which of the following types of reasoning, derives the logically necessary conclusion from the given premises?
- **Deductive**
- Inductive
- Abductive
- Distributive

CS408 Quiz no. 1
Question # 6 of 10:
Which of the following can serve as the most appropriate alternate to "mouse"?
- Monitor
- keyboard
- RAM
- **touch pad**

CS408 Quiz no. 1
Question # 7 of 10:
Which of the following is true about Short-Term memory?
- **Short-term memory has a limited capacity.**
- Short-term memory has an unlimited capacity.
- Short-term memory has no capacity.
- Short-term memory has large but limited capacity.

CS408 Quiz no. 1

Question # 8 of 10:
Which of the following is/are goal(s) of usability?

- Effectiveness
- Efficiency
- Satisfaction
- **All of the given**

CS408 Quiz no. 1
Question # 9 of 10:
HCI deals with

- Design of interactive system only
- Evaluation of interactive system only
- Impementation of interactive system only
- **All of the given choices**

CS408 Quiz no. 1
Question # 10 of 10:
What are the three types of reasoning?

- Deductive, Productive and Inductive
- **Adductive, Inductive and Deductive**
- Inductive, Adductive and Reproductive
- Productive, Reproductive and Deductive

1. Learnability, flexibility, and robustness are three main usability principles that can be considered as general headings for standards and guidelines generation. Which of the following are also high level usability categories that can guide standards and guidelines generation?
1. Effectiveness 2. Efficiency 3. Fault tolerance 4. Satisfaction

- 1 and 2 y
- 1, 2 and 4 ✔
- 2 and 3
- 2 and 4

2. The comfort and acceptability of use is called

- Efficiency ✔
- Effectiveness
- Satisfaction
- Adaptability

3. The command-line interface is used because

- It is easy to understand
- It is demanded by DOS
- It is offered by Unix systems
- It is powerful and flexible ✔

4. Which one is not an Input Controls?

- checkboxes
- tags ✔
- buttons
- text fields

5. Which of the following is true about Short-Term memory?

- Short-term memory has a limited capacity ✔

- Short-term memory has an unlimited capacity
- Short term memory has no capacity
- Short term memory has large but limited capacity

6. Which of the following device can not be useful for a visually impaired person?
- a typical keyboard
- a typical monitor ✔
- a typical speaker
- a typical processor

7. Which of the following is considered as the most complex species?
- Humans ✔
- Computers
- Animals
- Birds

8. Visually impaired persons can interact with the outside world using their
- sense of sight
- sense of hearing
- both sense of touch and sense of hearing ✔
- sense of touch

9. Which application allows the registered users to communicate through voice using a microphone, video call using a webcam, and instant messaging over the internet?
- Skype ✔
- Calendar
- Amazon
- CNN

10. Over a short period of time, we find it easier to remember the string of numbers "404 894 6743" because ___
- Numbers are easier to remember than arbitrary characters
- The grouping of the numbers is significant ✔
- Ten numbers is not that many to have to remember from working memory
- None of these

11. Which of the following types of reasoning, derives the logically necessary conclusion from the given premises?
- Deductive ✔
- Inductive
- Abductive
- Distributive

12. HCI deals with
- Design of interactive system only
- Evaluation of an interactive system only
- Implementation of an interactive system only
- All of the given ✔

13. Which one is not Navigational Components?
- slider
- breadcrumb

- progress bar ✔
- icons

14. Which one of the below listed mobile devices is considered as a smartphone?
- Samsung Note2
- Samsung s5
- Apple iPhone
- All of the given ✔

15. The resources expended in relation to the accuracy and completeness with which users achieve goals
- Efficiency ✔
- Effectiveness
- Satisfaction
- Adaptability

16. Which application can be used by the user to set a reminder about upcoming events like birthday or appointments?
- Skype
- Calendar ✔
- Amazon
- None

17. Currently, many common environments for interactive computing are examples of the ___ interface style, often simply called windowing systems
- Three-dimensional
- WIMP ✔
- Point and click
- None

18. There are two aspects in which we can understand the nature of usability
A. Strategic and Tactical
B. Efficiency and Strategy
C. Tactical and Reliability
D. Efficiency and Reliability
- Only A ✔
- Only C
- A and D
- B and C

19. ___ aspect guides us to think about user interface idioms in other words, the way in which the user and the idiom interact
A. Efficient
B. Strategic
C. Tactical
D. Reliable
- Only B ✔
- Only C
- A and B
- C and D

20. Once the user input into system, the input language is translated into the ___ language as operations to be performed by the system

- Task
- Core ✔
- Both
- None

21. A small picture that is used to represent a closed window is said to be a/an
    - menu
    - toolbar
    - status bar
    - icon ✔

22. Which of the following is true regarding "Visibility"?
    - The more visible functions are, the more likely users will be able to know what to do next ✔
    - The more visible functions are, the less likely users will be able to know what to do next
    - Functions visibility and user knowing of what to do next, are not related to each other
    - None

23. Which of the following type of devices is related to give instructions to the computer?
    - input devices ✔
    - output devices
    - monitors
    - hard disks

24. Within the display there is an isolated region to call upon a specific operation by the user is called ___
    - Pointers
    - Buttons ✔
    - Both
    - None

25. Choice of operations and services are offered on the screen through ___
    - Pointers
    - Toolbars
    - Menus ✔
    - None

26. ___ are unintentional while ___ occur through conscious deliberation.
    - Slips, mistakes ✔
    - Errors, slips
    - Mistakes, errors
    - Mistakes, slips

27. What is the main strength of the Problem Space Framework as a model of human problem solving?
    - It operates within the constraints of the human processing system ✔
    - It explains what is involved in insight
    - It allows ill-defined problems to be solved
    - None

28. ___ is the process of selecting things to concentrate on, at a point in time, from the range of possibilities available.

- Perception and recognition
- Attention ✔
- Learning
- None

29. Interpretation inquiry, according to Beyer and Holtzblatt, is based on a master-apprentice model learning.

- True
- False ✔

30. The persona is not an actual user of the product, but is indirectly affected by it and its use refers to ___ persona.

- Primary
- Secondary
- Served ✔
- Negative

31. ___ is a powerful, multipurpose design toll that helps overcome several problems that currently plague the development of digital products.

- Scenario
- Persona ✔
- Prototype
- None

32. The difference between the intentions and allowable actions is the:

- Gulf of Execution ✔
- Gulf of Evaluation
- Both
- None

33. Attention is the process of selecting things to concentrate on, at a point in time, from the range of:

- Possibilities available ✔
- Time Available
- None

34. The goals of HCI are:

- Usability and User Experience ✔
- Learnability and Comfort
- Tasks and Goals

35. WYSIWYG stands for ___

- Where you see is where you get
- What you see is what you get ✔
- When you see it when you get

36. ___ is proportional to the amplitude of the sound.

- Pitch
- Loudness ✔
- Timber

- None

37. Persona is not context specific, so it can be reused easily.
- True
- False ✔

38. ___ are individual and isolated regions within display that can be selected by the user to invoke specific operations.
- Buttons ✔
- Pointers
- Menus
- Windows

39. User personas that are not primary or secondary are ___ personas.
- Served
- Negative
- Customer
- Supplemental ✔

40. Which of the following is the comparison of what happened in the world with what we wanted to happen?
- Action
- Evaluation ✔
- Execution
- None

41. The size and shape of a compact disk, is a type of ___ constraint.
- Physical ✔
- Logical
- Cultural
- None

42. ___ research can tell you about what, how, many and why in rich, multivariate detail.
- Quantitative
- Qualitative ✔
- SME
- None

43. Which of the given statements correctly defines effectiveness in terms of one of the usability goals?
- It is a very general goal and refers to how good a system at doing what it is suppose to do. ✔
- It refers to the way a system supports users in carrying out their tasks.
- It involves protecting the users from dangerous conditions.
- It involves protecting the users from undesired situations

44. Which of the following is not a secondary color?
- Green
- Orange
- Purple
- Blue ✔

45. Which of the following requires less cognitive effort than others?

- Listening ✔
- Speaking
- Hearing
- None

46. We are deficient in our development ___, not in our development ___(respectively)
- Process, Tools ✔
- Tools, Process
- Tools, Methodology
- None

47. Which of the following is not true regarding "cones" ?
- A type of receptor in eye
- More sensitive to light ✔
- Different types of cones are sensitive to different wavelengths of the light
- Eye has approximately 6 million cones

48. Which of the following does not count as one of the advantages of computers?
- Computers are enabling new discoveries
- Leading to efficiencies
- Making our life convenient
- Depending so much on computers may give fatal results ✔

49. The gulf of execution refers to ___
- The user's difficulty in understanding the feedback from the system
- The system's difficulty in processing information in the output language
- The system's difficulty in converting an input expression into the correct system state transition ✔
- The user's difficulty in formulating and articulating an intention to the system

50. Which of the following is not true?
- Utility refers to the functioning of a system
- Usability is concerned with making systems easy to use
- Usability is concerned with adding complexity to the the system ✔
- Poorly designed computer system can be extremely annoying to users

51. Which of the following is not one of the primary colors?
- Red
- Yellow
- Blue
- Green ✔

52. Which of the following is concerned primarily with understanding human behavior and the mental processes that underlie it?
- Psychology ✔
- Sociology
- Statistics
- Computer Science

53. Human beings interact with outside world, using their
- input channels
- output channels

- sense of sight
- All of the given ✔

54. ___ refers to the relationship between controls and their effects in the world.
- Visibility
- Affordance
- Mapping ✔
- None

55. ___ plays a role to bridge up the gap between the interfaces of machines and human understanding.
- Human Computer Interaction ✔
- Software Engineering
- Human Computer Interfaces
- None

56. ___ is a very general goal of Usability and refers to how good a system at doing what it is supposed to do.
- Effectiveness ✔
- Efficiency
- Utility
- Safety

57. ___ is what goes on in out heads when we carry out our everyday activities?
- Cognition ✔
- Learnability
- Memorability
- None

58. ___ is the process by which we use the knowledge we have to draw conclusions or infer something new about the domain of interest.
- Decision making
- Reasoning ✔
- Problem Solving
- None

59. ___ research helps us understand the domain, context and constraints of a product in different, more useful ways than ___ research do.
- Qualitative, Quantitative ✔
- Quantitative, Qualitative
- Qualitative, Deductive
- None

60. In an organization individuals may keep their own records, or there may be local gurus. This statement concerns with ___
- Paper work and computer work
- Spatial and temporal organizations
- Organizational memory ✔
- None

61. Using icons on the desktop to represent operations is a type of ___ constraint.
- Physical

- Logical
- Cultural ✔
- None

62. ___ is a term used to refer to an attribute of an object that allows people to know how to use it.
- Visibility
- Affordance ✔
- Constraint
- None

63. ___ minimizes errors.
- Affordance
- Visibility ✔
- Constraints
- None

64. The persona's needs are sufficiently unique to require a distinct interface form and behavior is ___ type of Persona.
- Primary ✔
- Secondary
- Supplement
- Negative

65. A ___ is usually a collection of icons those are reminiscent of the purpose of the various modes.
- Button
- Pointer
- Palette ✔
- Title bar

66. During ___ phase, usage and workflow patterns discovered through ___ of the field research and interviews are synthesized into domain and user models.
- Modeling, analysis ✔
- Analysis, modeling
- Testing, modeling
- Testing, analysis

67. Waterfall model is basically a ___ model in which each step must be completed before the next step can be started:
- Incremental
- Linear ✔
- Iterative
- Analytical

68. Models are used in design to
- Generate the design
- Evaluate the design
- Generate and Evaluate the design y ✔
- None

69. What is a semantic network?
- A model of long-term memory ✔

- A record of our memory of events
- The part of the brain which allows us to remember things
- A mechanism for improving memory

70. Which are the most significant senses for the average person when it comes to interacting with a computer?
- Sight and hearing
- Hearing, touch, and smell
- Hearing and touch
- Sight, hearing and touch ✔

71. ___ refers to the way a system supports users in carrying out their tasks.
- Efficiency ✔
- Effectiveness
- Utility
- None

72. ___ are GUIs that consists of electronic counterparts to physical objects in the real world to match the knowledge requirements of users.
- User Interaction Models
- Conceptual Models
- Interface Metaphors ✔
- None

73. ___ language tends to be grammatical while ___ language is often Ungrammatical
- Written, spoken ✔
- Spoken, written
- Verbal, non-verbal
- None

74. Aspect gives us hints and tips about using and creating user interface idioms.
- Strategic
- Tactical ✔
- Efficient
- Reliable

75. The usability engineering life-cycle was proposed by ___
- Deborah Mayhew ✔
- Webster
- Barry Boehm
- Hartson

76. GOMS stands for:
- Goals, operation, methods, and selection rules ✔
- Goals, objects, models and selection rules
- Goals, operations, methods, and state rules
- Goals, operations, models and state rules

77. Ali is looking at how interface designers went about their work. He identified two different modes of activity: one is ___ and other is ___

- Analytic mode, Synthetic mode ✔

- Evaluation mode, testing mode
- Analyze mode, feedback mode
- Implementation mode, task mode

78. Drive a vehicle while holding a conversation with a passenger is the example of ___
- Focused Attention
- Voluntary Attention
- Involuntary attention
- Divided Attention ✔

79. ___ are dragged down from the title at the top of the screen.
- Pull Down Menus ✔
- Main Menus
- Icons
- Buttons

80. When you engaged in a conversation you are more attentive what the other person is saying. It is called?
- Focused Attention ✔
- Voluntary Attention
- Involuntary Attention
- Divided Attention

81. Which of the following is/are the main component(s) of color?
- Hue
- Intensity
- Saturation
- All of given ✔

82. ___ represent the user's expectations of the tangible outcomes of using a specific product.
- Non-user goals
- End goals ✔
- Experience goals
- Life goals

83. Which of the following is proportional to the amplitude of the sound; the frequency remains constant?
- Pitch
- Loudness ✔
- Timber
- None

84. You can load a VCR tape the right way because of ___
- Physical constraints ✔
- Logical constraints
- Cultural constraints
- None

85. A mouse button invites pushing by the way it is physically constrained in its plastic shell, is an example of ___ Design Principle.
- Visibility
- Affordance ✔

- Mapping
- None

86. "Mistakes" and "Slips" are two forms of:
- Errors ✔
- Goals
- Evaluation
- Objectives

87. Ergonomics is also called ___
- Assembly
- Human Factors ✔
- Both
- None

88. User and system has its own unique language, the language used by the system is called ___
- Core ✔
- Task
- Both
- None

89. You are given 4 cards displaying 4, E, 7 and K respectively, and you are told that if a card has a vowel on one side it has an even number on the other. Which cards would you have to turn over to heck whether this is the case?
- E and 4
- E and 7
- E, 4, and 7 ✔
- 4, E, 7 and K

90. What will be the gulf of execution if the user is able to formulate and perform the actions easily?
- Smaller ✔
- Greater
- Balanced
- None

91. Certain factors that help us to interact with graphical based systems is ___
- Indirect manipulation
- Direct manipulation ✔
- Both
- None

92.Which interface system is based on the question/answer dialogue?
- Command Line interfaces
- Query interfaces ✔
- Menus
- Natural Language interfaces

93. Taking some real world concept to perform different tasks that represent some idea, inside the computer is type of ___
- Direct manipulation ✔
- Desktop metaphors

- Central processing unit
- None

94. Example of form fill interface is ___
- A dialog box
- Pop up menus
- Data entry form on some university web ✔
- All of given

95. Building things from user's perspective is called ___
- Functionality
- Usability ✔
- Portability
- None

96. Form-filling interfaces are used for:
- Data entry ✔
- Data integration
- Data manipulation
- Data definition

97. Formal methods are used to represent:
- Architectural aspects of software systems only
- Procedural aspects of software systems only
- Both architectural and procedural aspects of software systems ✔
- None

98. The colors, which are directly opposite to each other are said to be:
- Complementary colors ✔
- Analogous colors
- Primary colors
- Secondary colors

99. Which of the following is not one of the goals of HCI?
- To produce usable systems
- To produce safe systems
- To produce non-functional systems ✔
- To improve effectiveness of the systems

100. According to Juran, the fitness for purpose or use, is said to be
- Usability
- Efficiency
- Reliability
- Quality ✔

101. Which of the given statements correctly defines efficiency in terms of one of the usability goals?
- It is a very general goal and refers to how good a system at doing what it is suppose to do.
- It refers to the way a system supports users in carrying out their tasks. ✔
- It involves protecting the users from dangerous conditions
- It involves protecting the users from undesired situations

102. Which of the following is the statement given by "Novatech" as a result of a survey on the embarrassing experiences of computers?

- One in every four computers has been physically attacked by its owner
- Every computer can be saved from any type of physical attacks
- Every computer is attacked physically one in its life time
- One in every four computers has been physically attacked by some outside source y ✔

103. Which of the following is/are goal(s) of usability?

- Effectiveness
- Efficiency
- Safety
- All of given ✔

104. What are the three types of reasoning?

- Deductive, Productive and Inductive
- Abdicative, Inductive and Deductive ✔
- Inductive, Abdicative, and Reproductive
- Productive, Reproductive and Deductive

105. Totality of characteristics of an entity that bear on its ability to satisfy stated and implied needs are called ___

- Quality ✔
- Effectiveness
- Standard
- Quantity

106. User and System has its own unique language, the language used by the user is called __

- Task ✔
- Core
- Both
- None

107. The human aye has approximately ___ rods and ___ cones per eye.

- 120 million, 6 million ✔
- 190 million, 3 billion
- 150 billion, 6 million
- None

108. Which of the following is a true statement?

- Human-computer interface specialists are user-centered and software engineers are system centered ✔
- Human-computer interface specialists are system-centered and software engineers are user-centered
- Human-computer interface specialists and software engineers, both are system-centered
- Human-computer interface specialists and software engineers, both are user-centered

109. Which of the following is flaw in waterfall model?

- requirements change over time ✔
- maintenance cannot be possible at the end

- testing should be done before requirements gathering
- All of given

110. Which of the following is used to toggle between two states?
- check boxes
- Radio buttons ✔
- Toolbars
- Menus

111. Which of the following is a text entry device?
- Keyboard ✔
- Mouse
- Monitor
- Touch pad

112. The ___ model should match the ___ model.
- User, conceptual
- Conceptual, mental ✔
- Mental, central
- Conceptual, central

113. Which of the following is/are aspect(s) of human action?
- execution and evaluation ✔
- evaluation and efficiency
- efficiency and execution
- efficiency

114. If you are taking lecture and suddenly you hear music or voices from the other room. It is called?
- Focused attention
- Divided attention
- Voluntary attention
- Involuntary attention ✔

115. Which of the following is a long-term individual difference?
- Age
- Sex ✔
- Fatigue
- Color

116. As a software designer, which aspects guide you to think about the Way in which the user and the idiom interact?
- Tactical
- Manual
- Technical
- Strategic ✔

117. Adeel renders financial services in "ABC" bank. He specialized in his field. What he is called as from the following?
- Society of manufacturing engineer (SME)
- Subject matter expert (SME) ✔
- Small and medium enterprise (SME)

- Subject master engineering (SME)

118. Scenario content and context are derived from information gathered during ___ phae and analyzed during the ___ phase (respectively)
- modeling, implementation
- modeling, research
- research, implementation
- research, modeling ✔

119. Which of the following is least likely to be revealed by a paper prototype?
- Your users don't know the term algorithm
- Toolbar buttons are too small to press ✔
- The help menu isn't in the right place
- Radio buttons are too small

120. Requirements specification involves:
A. Capturing the functional requirements of the system architecture
B. Eliciting information about Work domain from the customer
- Only A
- Only B ✔
- Both A and B
- None

121. What are the most common things you do with the product is a type of ___
- Goal-oriented question
- System-oriented question ✔
- Workflow-oriented question
- Attitude-oriented question

122. What do you procrastinate on? is type of ___
- Priorities
- Avoidance ✔
- Exceptions
- Preference

123. ___ cognitive process involves encoding and recalling knowledge and acting appropriately.
- Attention
- Reduction
- Memory ✔
- Encoding

124. Transactional sites that are used for a significant part of an employee's job should be considered full ___ applications.
- Sovereign ✔
- Transient
- Temporary
- None

125. Alia is used to describe design problem/solution by ___ that is an imagined or projected sequences of events, especially any of several detailed plans or possibilities.
- Persona ✔
- Scenario

- Flowchart
- Brainstorming

126. Around 63% of software projects exceed their cost estimates. The top four reasons for this are:
A-Frequent requests for change from users
B-Overlooked tasks
C-User's lack of understanding of their own requirements
D-Insufficient user-analyst communication and understanding

- Only A
- Only B
- Only D
- A, B, C, & D ✔

127. ___ of the potential sales from a site are lost because people cannot find the item they are looking for

- 50% ✔
- 40%
- 30%
- 10%

128. Human eye is very sensitive to ___

- Air
- Smoke
- Light ✔
- Sand

129. Top of the web page contain the ___

- Menu
- Title bar ✔
- Home icon
- Back button

130. The star life cycle was proposed by ___

- Deborah Mayhew
- Webster
- Barry Boehm
- Hartson ✔

131. What do you enjoy most about your job (or lifestyle) is an example of ___

- Avoidance
- Motivation ✔
- Exceptions
- Attitude-oriented questions

132. ___ represents the early-phase of ethnographic interviews.

- Clarify user roles and behaviors
- Confirm patterns of use
- Clarifying questions
- Focused on domain knowledge ✔

133. There can only be one ___ persona per interface for a product.

- Primary ✔

- Secondary
- Supplemental
- Customer

134. ___ personas address the needs of customers, not end users.
- Served
- Negative
- Customer ✔
- Supplemental

135. ___ is a usability goal and refers to how easy a system is to remember how to use, once learned.
- Learnability
- Memorability ✔
- Utility
- None

136. Ali is working on a document called CV in MS word now wishes to make a copy of it on disk so he can make some changes to the original, Which of the following process will help?
- Redo
- Archiving ✔
- Undo
- Milestoning

137. When you try to log to yahoo. You wrongly enter password in capital letter, due to which error message arise invalid username and password. Which of the following error message dialog will appear?
- Alerts ✔
- Confirmation
- Feedback
- Delete

138. With the help of ___ Model, one can quantify (on the basis of Quantitative Measurement) the human performance in using computer based system
- GOMS ✔
- Human processor model
- Quantum model
- Quality model

139. Ethnography is a method that comes originally from anthropology and literally means
- Writing the culture ✔
- Social issues
- Ethical issues
- Ethics

140. Physical objects are said to have ___ affordance
- Real ✔
- Perceived
- Logical
- Intuitive

141. Which of these specialists is user centered?

- HCI ✔
- Software engineer
- Computing Technology
- Web Designer

1. Usability testing works for _____.

Select correct option:
Software products
Hardware products
All products

None of the given

2. Transactional sites that are used for a significant part of an employee's job should be considered full _____ applications.

Select correct option:
Sovereign

Transient
Temporary
None of the given

3. "What site is this", Statement represents_____.

Select correct option:
Folder
Site ID

Scroll bar
None of the given

4. _____ patterns can be applied at the conceptual level.

Select correct option:
Postural

Structural
Behavioral
Mnemonic

5. _____ is a usability test in which a member of the test team sits in the room with the participant and actively probes the participant's understanding of whatever is being tested.

Select correct option:
Co discovery
Active intervention

Trunk test
None of the given

6. Recalling password is _____ work.

Select correct option:
Logical
Mnemonic

Physical
Structural

7. _____ is needed to check that users can use the product and like it.

Select correct option:
Coding
Evaluation

Guideline
None of the given

8. Evaluations done during design to check that product continues to meet users' needs are known as _____ evaluation.

Select correct option:
Formative

Summative
Relative
None of the given

9. _____ is the extra work that satisfies the needs to achieve our objective.

Select correct option:
Evaluation
Excise

Testing
None of the given

10. In DECIDE frame work _____ comes just after choosing the evaluation paradigm and techniques.

Select correct option:
Deciding about ethical issues
Exploring the questions
Identifying the practical issues

None of the given

11. Number of keystrokes is the type of _____ work.

Select correct option:
Logical
Mnemonic
Physical

Structural

12. _____ has a goal of assessing whether the product works according to its specifications.

Select correct option:
Trunk Test

Quality assurance

Both above
None of the above

13. In usability test, which is a technique from given below opttions, in which you have two participants work together to perform the tasks.

Select correct option:
Active Intervention
Co-Discovery

Trunk test
None of the given

14. Information sites with daily-updated information will naturally attract _____ users more than a monthly-updated site.

Select correct option:
Repeat

Infrequent
Nonuser
None of the given

15. If the user requires access via a navigational portal relatively infrequently, the appropriate posture is _____.

Select correct option:
Sovereign
Transient

Temporary
None of the given

16. Because the user's interaction with a _____ program dominates his session at the computer, the program shouldn't be afraid to take as much screen real estate as possible.

Select correct option:
Transient
Auxiliary
Sovereign

Daemonic

17. _____ is particularly useful early in design. It is excellent technique to use with the prototype, because it provides a wealth of diagnostic information.

Select correct option:
Co-discovery
Active intervention

Splendid research
None of the given

18. To make an appointment you need to see a calendar and possibly contacts you might incorporate all these together, due to _____ .

Select correct option:
Form factor

Input method
View

None of the given

19. Global Navigation system is also called_____.

Select correct option:

Site ID

Persistent Navigation

Both

None

20. Engineering a user interface involves a quantitative engineering style of working in which measurements are used to judge the quality of interface. Hence _____ is appropriate.

Select correct option:

Usability testing

Field study

Predictive evaluation

DECIDE framework

21. _____ applications are great platforms for creating an environment rich in visual feedback for the user.

Select correct option:

Sovereign

Transient

Auxiliary

Daemonic

22. Overviews serve a similar purpose to _____ in an interface.

Select correct option:

Navigation

Excise

Signposts

None of the given

23. Panes, frames and other containers on screen is a kind of _____ Select correct option:

Functional and data elements

View

Input method

None of the given

24. _____ are perhaps the least-documented patterns, but they are nonetheless in widespread use.

Select correct option:

Postural

Structural

Behavioral

Mnemonic

25. _____ is needed to check that users can use the product and like it.

Select correct option:

Coding

Evaluation

Guideline
None of the given

26. This is not a characteristic of usability test

Select correct option:
The primary goal is to improve usability
The participants do not represent real users
Observe and record what participants do and say
None of the given

27. Desktop applications fit into _____ categories of posture.

Select correct option:
Two
Four

Five
Three

28. Navigation represents excise except in _____.

Select correct option:
Web
Games

Windows
Menus

29. _____is an early release of a product to a few users.

Select correct option:
Surveys
Beta test

Focus
None of the above

30. _____ is like the building name for a website.

Site ID

Navigation
Section
None of the given

31. _____ is the process of selecting things to concentrate on, at a point in time, from the range of possibilities available.

Perception and recognition
Attention

Learning

32. name of the document should be shown on the application's_____.

A. Menu bar

B. Title bar

C. Title bar and menu bar

D. Not Title bar and not menu bar

33. Exploring how children talk together in order to see if an innovative new groupware product would help them to be more engaged would probably be better informed by a _____.

Usability testing

Field study

Predictive evaluation

DECIDE framework

34. _____ is the remarkable facility that lets us reverse a previous action.

Redo
Undo

Repeat
Delete

35. _____ are the street signs of the web.

Site IDs
Home pages
Page Names

Sections

36. _____ is not like other pages; it has different burdens to bear, different promises to keep.

Homepage

Form
Navigation bar
Sections

37. _____ suggests identifying goals and questions first before selecting techniques for the study

RVM model
DECIDE framework

Usability testing Field study

38. Conventional wisdom says that _____ tell the user when he has made some mistake.

Program crash
System stuck
Error messages

Metadata

39. People frequently counter the idea of _____feedback with arguments that users don't like it

Audible

Video
Walkthroughs
Questions

40. When developing _____, plan to keep them short, straightforward and avoid asking too many

Videos
Documentation

Interview questions
Contextual enquiry

41. HCI deals with----------
    A. Design of interactive system only
    B. Evaluation of interactive system only
    C. Implementation of interactive system only
    D. All of the given choices

42. _____ frequent your primary personas access the site, _____ transient a stance the site needs to take (respectively).

More, Less
Less, more
Less, less
None of the given

43. When you engaged in a conversation you are more attentive what the other person is saying.It is called?

Focused Attention
Voluntary Attention
Involuntary attention
Divided Attention

44. Drive a vehicle while holding a conversation with a passenger is the example of _____ .

Focused Attention
Voluntary Attention
Involuntary attention
Divided Attention

45. _____ minimizes errors.

Affordance Constraints

Visibility
Affordance and Visibility

46. _____ are dragged down from the title at the top of the screen.

Pull Down Menus

Main Menus
Icons
Buttons

47. _____ aspect (s) gives us hints and tips about using and creating user interface idioms, like dialog boxes and pushbuttons.

A. Efficient.
B. Strategic.
C. Tactical.
D. Reliable.

48. The Usability Engineering lifecycle was proposed by _____.

Harston
Webster
Barry Boehm
Deborah Mayhew

49. Ali is looking at how interface designers went about their work. He identified two different modes of activity: one is _____ and other is _____ .

Analytic mode, synthetic mode
Evaluation mode, testing mode
Analyze mode, feedback mode
Implementation mode, task mode

50. Scenario content and context are derived from information gathered during the _____ phase and analyzed during the _____ phase (respectively)

Modeling, Implementation
Modeling, Research
Research, Implementation
Research, Modeling

51. Alia is used to describe design problem /solution by ----------that is an imagined or projected sequence of events, especially any of several detailed plans or possibilities Persona

Scenario
Flowchart
Brainstorming

52. The _____ is a concrete expression of the more abstract structure of the site.

Skeleton
Scope
Strategy
Structure

53. Ali wants to develop an application that incorporates print, audio video media and software applications on a single place. Which of the following will help in this regard?

MS World
Worldwide Web
Television Newspaper

54. XYZ Ltd is well reputed software house; they make a significant investment in building ---------- - that encourages greater customer loyalty.

Visual Symbols
Grouping
Brand Equity
Harmony

55. Around 63% of software projects exceed their cost estimates. The top four reasons for

This are:

A– Frequent requests for changes from users
B– Overlooked tasks
C– Users' lack of understanding of their own requirements
D– Insufficient user-analyst communication and understanding

Only A
Only B
Only D

A

B C & D

56. _____of the potential sales from a site are lost because people cannot find the item they are looking for

50%

57. Human eye is very sensitive to _____

Air
Smoke
Light
Sand

58 . You must understand the constraints of _____

Technology

59. Top of the web page contain the _____

Menu
Title bar
Home icon
Back button

60. If the user wants to _____ place the document somewhere in the file system hierarchy, he can request this function from the menu.

Explicitl y
Implicitly
Habitually
Properly

61. Which of the following is least likely to be revealed by a paper prototype?

Your users don't know the term algorithm Toolbar buttons are too small to press.
The Help menu isn't in the right place.
None of the given

62. is the least technical way of collecting data, but it can be difficult and tiring to write and observe at the same time.

Audio recording. Taking notes.
Observation
Video

63. Every page within a site should contain a brief _____ that accurately describes the content of the page.

Site ID.
Header
Local Navigation.
Search button

64. What is the fifth step in defining the requirements with respect to persona-based design?

Brainstorming.
Identifying persona expectations.
Constructing the context scenario
Identifying needs

65. You can load a VCR tape the right way because of _____.
Physical constraints
Logical constraints
Cultural constraints
None of these

66._____ are unintentional while _____ occur through conscious deliberation.

Slips, mistakes(page:100)
Errors, slips
Mistakes, errors
Mistakes, slips

67. What is the main strength of the Problem Space Framework as a model of human problem solving?

It operates within the constraints of the human processing system
It explains what is involved in insight
It allows ill-defined problems to be solved
None of these

68. Over a short period of time, we find it easier to remember the string of numbers "404 894 6743" because

Numbers are easier to remember than arbitrary characters.
The grouping of the numbers is significant
Ten numbers is not that many to have to remember from working memory. None of these

69. environments are environments that are user and context aware.

Attentive
Non-attentive
Visual
Sensing

70. involves watching and listening to users.

Observation
Evaluation
Qualitative research
Interaction

71. The established standard suite of _____ for most applications consists of the Save As dialog, the Save Changes dialog, and the Open File dialog.

OS management
File management
Data management
Application management

72. Explanatory undo is, generally, a much more pleasant feature than _____.

Single Undo
Multiple undo
Blind undo
Incremental Undo

73. Browser Title always contains the word '_____'.

Home
Default
Error
Browser

74. Interpretation inquiry, according to Beyer and Holtzblatt, is based on a master-apprentice model of learning.

True
False

75. Roughly _____ percent of the male population has some degree of color blindness.

10
20
30
40

76. **The** persona is not an actual user of the product, but is indirectly affected by it and its use refers to _____ persona

Primary
Secondary
Served Negative