

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=ced13765-80ac-4f04-a993-fd8eeeac0bbd

Time Left 2 sec(s)

Quiz Start Time: 06:31 PM

Question # 8 of 10 (Start time: 06:40:43 PM) Total Marks: 1

From system perspective, Deming said that which one of the following should inter connected?

Select correct option:

- ☐ Function
- ☐ Process
- ☐ Department
- ☐ Worker

Click here to Save Answer & Move to Next Question

The International Organization for Standardization (ISO) is a federation of nations from around the world. ISO 9000 is about standardizing the processes that everywhere take to managing and improving the processes that ultimately services. Specifically, ISO 9000 establishes the requirements for an

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=afbc7909-b2d1-43c0-b624-f343e495f40b

Time Left 0 sec(s)

Quiz Start Time: 06:31 PM

Question # 6 of 10 (Start time: 06:37:43 PM) Total Marks: 1

All of the following are Deming's seven deadly diseases except:

Select correct option:

- ☒ Excessive medical cost
- ☐ Excessive administrative cost
- ☐ Excessive cost of warranty

Question Timeout: Now loading next question...

Waiting for quiz.vu.edu.pk...

...incident that should have been logged a lost day injury. But because the injured person (he was a carpenter) was returned to work from the hospital (he severely lacerated his leg with a circle saw) and was put on "light duty" making picture frames for senior management offices, it was logged as a minor on-job injury.

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=bfe93708-b0b0-4cb7-9e16-ce58b182811f

Time Left 8 sec(s)

Quiz Start Time: 06:31 PM

Question # 9 of 10 (Start time: 06:42:15 PM) **Total Marks: 1**

All of the following are the widely used methods of continuous improvement EXCEPT:

Select correct option:

☐ Six Sigma

☐ Lean Management

☒ Quality Development Initiative

☐ Total Quality Management

[Click here to Save Answer & Move to Next Question](#)

**Lean Six Sigma
Black Belt Training**
*Become an expert
problem solver*
Classes
Start soon
Sign up

general processes of improvement and encompassing "discontinuous" improvements—that is, many different approaches, covering different areas.

- *Continuous improvement*: a subset of

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=afbc7909-b2d1-43c0-b624-f343e495f40b

Time Left 9 sec(s)

Quiz Start Time: 06:31 PM

Question # 7 of 10 (Start time: 06:39:14 PM) Total Marks: 1

Which one of the following depicts conformance | a dimension of quality?

Select correct option:

- ☐ Exterior finish
- ☐ Meeting specifications
- ☐ Brand name
- ☐ Face of repair

Click here to Save Answer & Move to Next Question

Material review

*Customer returns

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=7ae98d37-5161-496d-953e-93ec6d9590ff

Time Left 1 sec(s)

Quiz Start Time: 06:31 PM

Question # 5 of 10 (Start time: 06:36:12 PM) Total Marks: 1

Theory of knowledge described that experience alone does not establish _____

Select correct option:

- ☐ Knowledge
- ☐ Learning
- ☐ Theory
- ☐ Education

Click here to Save Answer & Move to Next Question

Many managers operate under the supposition that all people are alike components of a process. However, people learn in different ways and different levels. Leaders have an obligation to make changes in the

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=84ddc065-6f7c-4f98-93e7-a6d27d61ba78

Time Left 26 sec(s)

Quiz Start Time: 06:31 PM

Question # 4 of 10 (Start time: 06:34:51 PM) **Total Marks: 1**

Which of the following approaches will achieve the benefit of increased ability to review, challenge and change opinions and decisions?

Select correct option:

- ☐ Mutually beneficial supplier relationships
- ☒ Factual approach to decision making
- ☐ System approach to management
- ☐ Process approach

[Click here to Save Answer & Move to Next Question](#)

An organization and its suppliers are interdependent and a mutually beneficial relationship enhances the ability of both to

Key benefits:

—

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=1bf0a849-a873-45f3-9b81-7744e225e7f1

Time Left 3 sec(s)

Quiz Start Time: 06:31 PM

Question # 1 of 10 (Start time: 06:31:52 PM) **Total Marks: 1**

All of them are included in Juran's ten points except:

Select correct option:

- ☐ Report progress
- ☐ Carry out projects to solve the problem
- ☐ Keep score
- ☐ Monthly improvement of the system

[Click here to Save Answer & Move to Next Question](#)

10. maintain momentum by making annual improvement part of the systems and processes of the company.

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=1afbcd27-65f1-462a-b38f-cdf9e842a09e

Time Left 55 sec(s)

Quiz Start Time: 06:31 PM

Question # 2 of 10 (Start time: 06:33:24 PM) Total Marks: 1

Identify the example of external failure costs.

Select correct option:

☐ Quality planning

☐ Re-inspection

☐ Material review

☒ Customer returns

Click here to Save Answer & Move to Next Question

Material review

*Customer returns

Quiz - Mozilla Firefox

quiz.vu.edu.pk/QuizQuestion.aspx?ver=3f9a8b3f-2d88-40dc-9bc4-9d03bed3ff48

Time Left 1 sec(s)

Quiz Start Time: 06:31 PM

Question # 10 of 10 [Start time: 06:43:42 PM] Total Marks: 1

All of them are included in ISO 9004 quality principle except;

Select correct option:

- ☐ Involvement of People
- ☐ Cost Reduction
- ☐ Process Approach

Click here to Save Answer & Move to Next Question

By design, as a result of ISO 9000, any organization supplying products and employ a quality management system that is recognized by organizations around the globe who deal with ISO 9000-registered organizations or services will conform to a set of recognized standards.